

Flores Benefit News



Over-the-Counter (OTC) Medications and Menstrual Care Products Are Now Eligible!

OTC medication and menstrual care products are now reimbursable from certain tax-advantaged plans, including health care flexible spending accounts (HCFSAs)*, health reimbursement accounts (HRAs)* and health savings accounts (HSAs)!

You will be able to purchase these items with your Flores Benefits Card. Retailers will update their point-of-sale inventory systems on a retailer-by-retailer basis. If you attempt a purchase and it is declined, you may file a claim for reimbursement online at flores247.com or on the [Flores Mobile](#) app. You may view a more complete list of eligible OTC medications on our Resource Library at flores247.com.

Menstrual Care Products Examples

- Tampons
- Pads
- Liners
- Cups
- Sponges
- Similar products used with respect to menstruation

OTC Medications Examples

- Pain relievers
- Cold, flu, and cough medications
- Acid relievers
- Anti-diarrheals and anti-gas
- Digestive aids
- Allergy and sinus medications
- Contraceptive Pills

Vitamins, herbs and supplements will still require a written prescription from a physician.

*OTC medications and menstrual care products will continue to be excluded from limited health care FSAs (LFSAs) that are limited to dental, vision and optional post-deductible expenses only.

**Only applies to HRA plans covering all Section 213(d) expenses.

For assistance determining if an item is eligible for reimbursement or questions about your account, please visit the [Flores247 Web Portal](#) or contact Flores at 800.532.3327.

